

Installation Guide



Before You Begin

You must have the *JIRA System Administrators* [global permission](#) before you can execute the instructions on this page

Installation

1. Log in as a user that has the *JIRA System Administrators* global permission
2. Click the **Admin** drop-down and choose **Add-ons**. You will possibly be challenged for credentials again and then the **Add-ons** page will load
3. Click **Find new add-ons** from the available list on the left side of the page
4. Search for **Escalator** and the appropriate version will appear in the results
5. Follow the appropriate steps to install the add-on and generate a license

Updates

1. Log in as a user that has the *JIRA System Administrators* global permission
2. Click the **Admin** drop-down and choose **Add-ons**. You will possibly be challenged for credentials again and then the **Add-ons** page will load
3. Click **Manage add-ons** from the available list on the left side of the page
4. Locate the **Escalator** add-on and click the **Update** button