

Escalator Documentation - Home

End Of Life Announcement

The Escalator for Jira app will be retired from the Atlassian Marketplace effective 6/1 /19. This is a direct result of GDPR requirements (and specifically the right to be forgotten) challenging the very core of the apps functionality. Due to the restrictive nature of the GDPR we have chosen to simply retire the app instead of comply with the new GDPR requirements. If you are a US-based customer, are not required to comply with the GDPR, and are interested in purchasing a perpetual license for the Escalator for Jira app please simply reply to this email and we can discuss.



Escalator for JIRA

Get notified of critical JIRA issues immediately

- Automatic SMS Notifications
- Use your own JQL filters
- Custom Escalation Tiers
- Per Project or Global Settings

www.ctiwi.com

Getting Started

- [Getting Started](#)
- [Installation Guide](#)
- [Glossary](#)
- [Supported SIP Providers](#)
- [Release Notes](#)

Support

If you encounter any issues, bugs, or would like to request a feature or enhancement please submit a request in our [Help Center](#) and we will happily work to resolve your issue or incorporate your feedback.

For information regarding our [EULA](#), [SLA](#), or our [holiday schedule](#) please refer to our [General Add-on Information](#) space.

Thanks,

Computer Technologies, Inc.