

Glossary

Name	Description	Notes
Escalation Schema	The configuration for who should be alerted to what issues and when	Retired as of v2.0
Fallback User	User to be notified should the <i>Notification Group</i> fail for any reason	
Inherit Tiers	Allows for users in previous <i>Tiers</i> to be added to subsequent alerts should the escalator move up to the next <i>Tier</i>	
JQL	JIRA Query Language (JQL) is used to search for a subset of JIRA issues	
Name	User friendly name of the <i>Escalation</i> or <i>Notification Schemas</i>	
Notification Interval	Amount of time between the Escalator executing the specified JQL and sending alerts out per the specified <i>Escalation</i> and <i>Notification Schemas</i>	
Notification Schema	The configuration tying together a particular <i>JIRA Project</i> and an <i>Escalation Schema</i>	Retired as of v2.0
Notification Users Group	JIRA users group to select which users are eligible to receive alerts via the <i>Escalation Schemas</i>	
Tier	User(s) who should be alerted if the escalation moves to that particular tier	
Tier Group	A defined grouping of Tiers	